

ATTORNEY DOCKET NUMBER
062891.0858

PATENT APPLICATION
09/964,268

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Dhaval N. Shah et al.

Serial No.: 09/964,268

Filing Date: September 25, 2001

Title: SYSTEM AND METHOD FOR INFORMATION RETRIEVAL
REGARDING SERVICES

RECEIVED

Assistant Commissioner for Patents

JAN 15 2003

Washington, D.C. 20231

Technology Center 2100

Dear Sir:

REVOCATION OF ATTORNEY AND APPOINTMENT
OF NEW ATTORNEYS FOR NON-PROVISIONAL APPLICATION, WITH
CERTIFICATE UNDER 37 C.F.R. 3.73(b)

Cisco Technology, Inc., a California corporation, certifies that it is the assignee in the patent application identified above by virtue of a chain of title from the inventors, of the patent application identified above, to the current assignee as shown below:

From: Dhaval N. Shah and Richard Johnson
To: Cisco Technology, Inc.
Assignment recorded at Reel 9541, Frame 0154, on October 20, 1998.

I hereby revoke all prior powers of attorney in the subject application and appoint the following as principal attorneys with full power to prosecute this application and transact all business in the United States Patent and Trademark Office connected therewith:

I hereby appoint:
Practitioners at Customer Number 05073



all of the firm of Baker Botts L.L.P., my attorneys with full power of substitution and revocation, to prosecute this application and to transact all business in the United States Patent and Trademark Office connected therewith, and to file and prosecute any international patent applications filed thereon before any international authorities.

Please address all correspondence to the following:

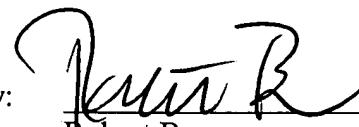
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I, Robert Barr, World Wide Patent Counsel of Cisco Technology, Inc., a California corporation, am empowered to sign this certificate on behalf of the assignee.

I hereby declare that all statements made herein of my own knowledge are true, and that all statements made on information and belief are believed to be true; and further, that these statements are made with the knowledge that willful false statements, and the like so made, are punishable by fine or imprisonment, or both, under Section 1001, Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.

Cisco Technology, Inc.

JAN 02 2003
Date

By: 
Robert Barr
Its: World Wide Patent Counsel